
Naamaadewin Gaamik

“The place we look for help”

Lac Courte Oreilles Band of Lake Superior Chippewa Indians of Wisconsin

Program and Service Directory



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Introduction

A team of LCO Tribal employees have developed this Community Program Resource Directory with the needs of the community in mind. While working on this directory our team has found that there are many great programs within our community that provide opportunities in education, health, life emergencies and more.

It is hoped that when looking for services, the Community Program Resource Directory will provide a great start to understanding what services are available, where to find them and if applicable what the eligibility requirements are, and how to apply.

Compiled by: Rose Gokee, Holly Trepanier, Kristi Perry, Brittney Foster, Dottie Crust, & Michael Serio in 2018.

Children & Family Services

GREAT FUTURES START HERE.



BOYS & GIRLS CLUB
OF LAC COURTE OREILLES

Program Name: Boys & Girls Club
Address/Location: 13394 W. Trepania Rd.
Hayward, WI 54843
Located behind Lac Courte Oreilles School

Telephone: 715-634-4030

Fax: 715-634-5082

Website Address: boysandgirlsclubco.org

Contact Person: Heather J. Peterson

Contact Telephone: 715-634-4030 **Ext.7957**

Program Director Name: Heather J. Peterson

Program Description: The Boys and Girls Club of Lac Courte Oreilles is a non-profit 501c3 building based youth organization. We focus on three priority outcomes: Healthy Lifestyles, Academic Success, and Character and Leadership. We are open during the school year Monday through Friday 3:30pm-7:00pm for youth 6-12 and remain open for teens until 9:00pm nightly. In the Summer we are open from 7:00am-5:00pm.

The Boys and Girls Club of Lac Courte Oreilles Mission Statement:

“To enable all youth, especially those who need us most, to reach their full potential as caring, productive, and responsible citizens.”

Program Eligibility Requirements (if applicable): Any youth 6 years old and older.

Program Name: Child Support Program
Address/Location: LCO Tribal Government Administration Building
13394 W Trepania Road
Hayward, WI 54843

Telephone: 715-634-8934 **Ext.** 7455

Fax: 715-634-4797

Contact Person: Susan Smith

Contact Telephone: 715-634-8934 **Ext.** 7455

Program Director Name: Susan Smith

Program Description: Lac Courte Oreilles Child Support Program (LCO-CSP) is dedicated to working in collaboration with all (State, National, and Tribal) agencies and departments to maintain an effective program that will meet the needs of families, improve the welfare of children, and strengthen tribal sovereignty. We make every effort to strengthen family responsibilities and values through quality service and cultural integrity.

Services Offered:

- Location of parents
- Establishment of Paternity
- Establishment of child support obligations
- Supervised mediation between parents
- Collection and Distribution of child support payments
- Enforcement of child support obligations
- Modification of child support obligations
- Payment history

Program Eligibility Requirements (if applicable): LCO-CSP provides paternity establishment and child support services to families where one or more of the parties are enrolled members of LCO or other federally recognized tribes.

Program Name: Coordinated Services Team (CST)
Address/Location: Tribal Administrative Building
13394W Trepania Road
Hayward, WI 54843

Telephone: 715-634-8934 **Ext.** 7457
Fax: 715-634-4797
Contact Person: Kay Jensen
Contact Telephone: 715-634-8934 **Ext.** 7408
Program Director Name: Chally Topping-Thompson

Program Description: CST is designed to develop a comprehensive system of care for children with complex behavioral health needs. The CST itself is a group that includes family members, service providers, and others that work to develop and carry out coordinated services plan for the child. The model of care is often referred to “wraparound”. The result is a Plan of Care that addresses the needs of the child and family with community-based supports, which allows the child to live in their home and community and realize their hopes and dreams.

Services Offered:

- Home Visits
- Case Management
- Transportation
- School visits/IEP Meetings
- Court hearings when necessary

Program Eligibility Requirements (if applicable): CST Initiatives are for children who are involved in multiple systems of care such as mental health, substance abuse, child welfare, juvenile justice, special education, or developmental disabilities. The Department of Health Services supports county and tribal CST Initiatives for children who:

- Have a severe emotional disorder
- Are at risk of placement outside of the home
- Are in an institution and are not receiving coordinated, community-based services
- Are in an institution, but would be able to return to community placement or their homes if services were provided.

Program Name: Indian Child Welfare
Address/Location: LCO Tribal Government Administrative Building
13394 W Trepania Road
Hayward, WI 54843

Telephone: 715-634-8934 **Ext.** 7435
Fax: 715-634-4797
Contact Person: Forest Rose Hamilton
Contact Telephone: 715-634-8934 **Ext.** 7427
Program Director Name: Chally Topping-Thompson

Program Description: The Federal Indian Child Welfare Act of 1978 was enacted to protect the best interests of Native American Children and to promote the stability and security of Native American tribes and families. Once a family is in the ICW system they receive an array of services to ensure the child can be reunited with their family and maintain a healthy lifestyle. The mission of the Indian Child Welfare Department is to strengthen and rebuild families.

Services Offered:

- Case Management
- Mental Health referrals
- AODA referrals
- Parenting classes
- Crisis Intervention
- Teenage Pregnancy Prevention
- Suicide Prevention
- Foster Care Placements and Kinship
- Child Abuse Investigation
- Truancy Prevention
- Trauma Informed Parenting
- Independent Living Skills

Program Name: Mino-Maajisewin
Address/Location: 9790N County Road K
Hayward, WI 54843
Telephone: 715-634-1560 **Ext. 7734**
Fax: 715-634-1549
Contact Person: Mary Tribble
Contact Telephone: 715-634-1560 **Ext.7735**
Program Director Name: Jenny Bisonette

Program Description: Mino Maajisewin is a voluntary home visitation program that is designed to assist parents in the care and development of their baby and young children. This program is available to Native American families living in Sawyer County who are pregnant and/or who are parents of young children. Our goal is to engage a woman, as early in her pregnancy as possible so that we can support her emotional and physical needs during this critical time. The Mino Maajisewin Program is particularly designed for families of young children who have multiple needs. In September 2014, the Mino Maajisewin Program added a Doula position in an effort to expand our services for pregnant women, especially at the time of labor and delivery. Due to requirements of the program design, Mino Maajisewin can only enroll a family before the child turns three months old. Once a family is enrolled, they can participate in the Mino Maajisewin program until the child turns five years old.

Once a family is enrolled in the LCO Mino Maajisewin Program, our home visitors provide weekly home visits to increase parenting skills as well as promote the attachment between the child and primary caregiver. Our program utilizes the Growing Great Kids curriculum which provides information about: Basic Care; Social and Emotional Development; Cues and Communication; Physical and Brain Development; Play and Stimulation; and Self Care for the caregiver. The home visitor and parents do lots of fun activities that promote a positive and nurturing learning environment for infants and young children.

Services Offered:

- Parenting Skills
- Parent-child interaction
- Child Development
- Self Sufficiency Goals
- Case Management

Program Eligibility Requirements (if applicable):

- The parent, child, or guardian must be: an enrolled (or eligible to enroll) Tribal Member of a federally recognized tribe
- Must reside in Sawyer County
- Must be a first-time parent who is either pregnant or has an infant under three (3) months old.

Program Name: Testing Realities and Individual Lifestyles (T.R.A.I.L.S.)
Address/Location: LCO Tribal Government Administration Building
13394W Trepania Rd
Hayward, WI 54843

Telephone: 715-634-8934 **Ext.** 7449

Fax: 715-634-1209

Contact Person: Patti Quaderer

Contact Telephone: 715-634-8934 **Ext.**7449

Program Director Name: Patti Quaderer

Program Description: Currently LCO T.R.A.I.L.S. Program provides Drug and Alcohol and Pregnancy Prevention classes at the LCO K-12 Ojibwe School to grades 5 – 12, as well as other youth activities.

Program Eligibility Requirements (if applicable): No eligibility requirements at this time.

Conservation Departments

Program Name: Forestry
Address/Location: 13394 W Trepania Road
Hayward, WI 54843

Telephone: 715-634-0102 **Ext. 7722**

Fax: 715-634-0107

Program Director Name: Brian Bisonette

Program Description: The Forestry office and personnel are funded through the Bureau of Indian Affairs (BIA) to assist the Tribe with management of land placed in trust with the United States Government. Assistance is offered through timber sales, forestry development projects and other forestry type issues.

Program Name: LCO Conservation & Fish Hatchery
Address/Location: 13394 W Trepania Road
Hayward, WI 54843

Telephone: 715-634-0102 **Ext. 7722**

Fax: 715-634-0107

Contact Person: Dolly Rusk

Contact Telephone: 715-634-0102 **Ext. 7724**

Program Director Name: Brian Bisonette

Program Description: The Conservation Department is responsible for many projects including water quality, environmental protection, and issuance of licenses for hunting, fishing, and gathering. Conservation works cooperatively with the LCO Fire Department, LCO Fish Hatchery, LCO Solid Wastes and Recycling Transfer Station, Great Lakes Indian Fish and Wildlife Commission (GLIFWC), WI Department of Natural Resources (DNR) and the United States Fish and Wildlife Service and the U.S. Environmental Protection Agency.

The LCO Fish Hatchery is responsible for gathering spawn to re-stock reservation lakes, as well as lakes in ceded areas harvested by tribal members.

Program Name: Tribal Historic Preservation Office (THPO)
Address/Location: 13394W Trepania Road
Hayward, WI 54843

Telephone: 715-634-0102 **Ext. 7722**

Fax: 715-634-0107

Program Director Name: Brian Bisonette

Program Description: The Lac Courte Oreilles Tribal Historic Preservation Office (THPO) is a tribal program funded by the National Park Service and is the entity responsible for preserving and protecting historical or culturally significant sites within and outside the reservation boundaries. This program was made possible by the provisions of Section 101(d)(2) of the National Historic Preservation Act.

The LCO THPO assumes all of the duties for historic preservation on tribal lands that the State Historical Preservation Office performs on private, state, or federal lands. The LCO THPO assists federal agencies in the Section 106 review of federally funded undertakings on tribal lands by providing oversight, drafting comments for review and creating official documents on behalf of the LCO Tribe that involve development projects, land use projects, improvement projects, and any other projects. Some additional responsibilities include conducting comprehensive surveys of LCO tribal historic properties, monitoring groundbreaking projects and maintaining an inventory of such properties.

Crisis Domestic Services

Program Name: Oakwood Haven
Address: 13394W Trepania Rd
Hayward WI, 54843

Telephone: 715-634-9360 **Crisis Hotline:** 1-877-552-7474

Fax: 715-634-9228

Contact Person: Melinda Taylor (Assistant Director)

Contact Telephone: 715-634-9360 **Ext. 7232** **Ext. 7233**

Program Director: Sharon Paulson-Tainter

Program Description:

Oakwood Haven is a Domestic Violence and Sexual Assault program that provides a safe and healing environment for individuals and families in crisis. Individuals will receive assistance from staff and volunteers in a protective and healthy setting. Each advocate is cross trained and can help at any time.

Our Services Include:

- Help filing for restraining orders
- Domestic and Sexual Violence Support groups
- Transportation to and from medical/court appointments and job search
- Short-term crisis shelter
- Advocacy
- Life Skills
- Help in finding other resources that meet the needs of the client

Economic Assistance

Program Name: Energy Assistance Program
Address/Location: Tribal Government Administrative Building
13394 W Trepania Road
Hayward, WI 54843

Telephone: 715-634-8934 **Ext.**7434

Fax: 715-634-4797

Contact Person: Patricia Crone

Contact Telephone: 715-634-8934 **Ext.**7474

Program Director Name: Cynthia Miller

Program Description: Wisconsin Home Energy Assistance Program (WHEAP) and Low Income Home Energy Assistance Program (LIHEAP) are programs designed to provide some assistance to households with the heating and electric bills.

Program Eligibility Requirements (if applicable):

- Must have paid at least \$25.00 on heating bills within the previous two months to be eligible for any heating related crisis payment.
- Must have paid at least \$25.00 on electric bill in the previous two months to be eligible for any Public Benefits.

Program Name: General Assistance Program
Address/Location: Tribal Government Administration Building
13394 W Trepania Road
Hayward, WI 54843

Telephone: 715-634-8934 **Ext.** 7434

Fax: 715-634-4797

Contact Person: Patricia Crone

Contact Telephone: 715-634-8934 **Ext.** 7474

Program Director Name: Cynthia Miller

Program Description: General Assistance's purpose is to provide assistance to any single, non-custodial individual Tribal Member who lacks adequate resources to meet their basic life's necessities which can include, but not limited to shelter, heat, utilities, food and medical needs. General Assistance also helps provide economic and medical support to help clients achieve self-sufficiency and become less dependent on welfare.

Services Offered: General assistance also provides clients with other resources that may benefit their needs as identified within their individual case plans, including but not limited to:

- Job readiness skills
- Job search activities
- GED or HSED Application
- Community Service hours
- Resume writing and preparation
- Applications for employment
- Driver's License applications
- Attention to drug/alcohol related issues
- Workshop

Program Eligibility Requirements:

- Applications must be filled out for services
- Must be enrolled in a federally recognized tribe
- Does not have sufficient resources to meet the essential need items as defined by the BIA's standards of assistance
- The applicant must reside within the boundaries of the Lac Courte Oreilles Reservation at all times

Program Name: Income Maintenance/Child Care
Address/Location: LCO Tribal Government Administration Building
13394 W Trepania Road
Hayward, WI 54843

Telephone: 715-634-8934 **Ext.** 7468

Fax: 715-699-1104

Contact Person: Melissa Kagigebi

Contact Telephone: 715-634-8934 **Ext.** 7468

Program Director Name: Marie Berger & Melissa Kagigebi

Program Description: Income Maintenance Programs are state funded to administer Food Share, Badger Care Plus, and Medicaid or Elderly, Blind, and Disabled programs. LCO Income Maintenance Program serves families on the reservation and any Native American family residing in Sawyer County.

Services Offered:

- Enrollment authorization for the following
 - Food Share
 - Badger Care
 - Child Care
 - Medicaid

Program Eligibility Requirements (if applicable): Income Based

Education

Program Name: Family and Children Education (FACE)
Address/Location: 8575 N Trepania Road
Hayward, WI 54843

Telephone: 715-634-8924 **Ext.** 1299

Fax: 715-634-6058

Program Director Name: Monica White

Program Description: The Lac Courte Oreilles FACE program has been serving parents and children since 1993 and is one of 43 programs across the nation funded by the Bureau of Indian Education. The program was recently accredited through AdvancED along with the LCO School K-12. The focus of FACE is family learning with the goals of supporting parents/caregivers as their child's first influential teacher. Our partnerships include the National Center for Family Learning and Parents as Teachers. It is with these national partnerships that we are able to create a program that incorporates child and parental/caregiver engagement from birth to grade three. The main emphasis involves school readiness through culturally responsive education using home base, center base and Early Childhood Education methods.

Program Eligibility Requirements (if applicable): Adult/Child attendance. Child needs to be an enrolled member of a federally recognized tribe. Orientation.

Program Name: Gwayako-Bimaadiziwin Program
Address/Location: Bizhiki Wellness Center
13447 W County Road B (Physical Address)
13394W Trepania Road (Mailing)
Hayward, WI 54843

Telephone: 715-638-5107

Contact Person: Jason Martin

Contact Telephone: 715-638-5107

Program Director Name: Luann Kolumbus

Program Description: This project will focus on teaching young Ojibwe men cultural values as well as introducing them to more traditional life styles. The Activities Assistant for the program will coordinate a number of outdoor activities which will include; fishing, spearing, hunting, trapping, snaring, gathering of wild rice, and camping just to name a few. Several traditional men have volunteered to help with the cultural teachings for this 3 year project.

Program Eligibility Requirements (if applicable): Not applicable.



Program Name: Higher Education
Address/Location: Lac Courte Oreilles Tribal Government
13394W Trepania Rd, Bldg.
Hayward, WI 54843

Telephone: 715-634-8934 **Ext.** 7463

Fax: 715-699-1208

Website Address: <http://www.lco-nsn.gov/highereducation.php>

Contact Person: Amy Quaderer

Contact Telephone: 715-634-8934 **Ext.** 7447

Program Director Name: William M. White

Program Description: The Bureau of Indian Affairs (BIA) Consolidated Tribal Government Program-Education consists of three (3) programs. These programs are designed to assist eligible applicants obtain their educational, training, and employment related goals. The programs are: Higher Education, Job Placement/Training (formerly AVT), Direct Employment.

The LCO Tribal Native Employment Works (NEW) Program is a federally funded employment and training program. It is designed to assist participants in gaining the skills and providing the resources necessary to over-come barriers in finding, securing, and maintaining employment. The NEW Program offers employment and training assistance through Work Activities and Supportive Services.

Program Eligibility Requirements (if applicable):

To be determined eligible for the BIA Scholarship, Job Placement/Training (formerly Adult Vocational Training-AVT) or Direct Employment Program the following must apply:

- Grants are available to individuals who are ¼ or more degree Indian, Eskimo, or Aleut; who are members of tribes served by the BIA.

- Must show a financial need.

Application Process:

1. Obtain and complete an application for the program you feel may meet your needs.
2. Provide any documents needed to help us determine eligibility.

To be determined eligible for NEW Program's services, you must be:

- A. LCO Enrolled between the ages of 18-55 years old
- B. Residing on or near the LCO Reservation. Near is defined as Sawyer County (Unless requesting relocation assistance to move back to the reservation for full-time employment or full-time education.)
- C. And either:
 1. Unemployed, custodial parent(s) receiving with an open food stamps and/or medical assistance case; or
 2. Unemployed, non-custodial parent participating in and referred by the LCO Indian Child Welfare (ICW) program; or
 3. Unemployed, non-custodial parent enrolled in and referred by the Sawyer County Children's First Program; or
 4. Employed, custodial parent(s) at risk of becoming dependent to TANF cash assistance; or
 5. Unemployed, custodial parent(s) requesting relocation costs to move back to the reservation for full-time employment or as a full-time student.



Program Name: LCO Community College
Address/Location: 13466 W. Trepania Road
Hayward, WI 54843

Telephone: 715-634-4790 **Ext. 100**

Fax: 715-634-5049

Website Address: www.lco.edu

Contact Person: Dr. Russell Swagger, President

Contact Telephone: 715-634-4790 **Ext. 138**

Program Director Name: Dr. Russell Swagger, President

Program Description: Lac Courte Oreilles Ojibwa Community College (LCOOCC) is a non-profit Ojibwe tribal community college. Our focus is to help Native students advance themselves in the world, while studying their own history and language. The Lac Courte Oreilles Ojibwa Community College mission is to provide Anishinaabe communities with post-secondary and continuing education while advancing the language, culture, and history of the Ojibwa.

We currently have academic programs in the following areas:

- Agriculture and Natural Resources – Land Resources
- Agriculture and Natural Resources – Water Resources
- Business Administration – Accounting
- Business Administration – Small Business Management
- Casino Operations Management
- Early Childhood Education
- G.I.S. Technician Certificate
- General Studies
- Hospitality and Customer Service Certificate
- Human Services
- Liberal Arts
- Native American Studies
- Nursing
- Ojibwe Language Specialty Certificate
- Pre-Nursing
- Science

Work is currently underway to expand our programming fall of 2017 to include:

- AODA certificate
- Tribal Arts certificate
- Accounting A.A.S (hybrid)
- Office Specialist certificate
- Tribal Management and Administration certificate
- Personal Care worker (course)
- Certified Nursing Assistant Certificate

Program Eligibility Requirements (if applicable): We are an open-door institution which welcomes anyone who would like to work toward a better tomorrow. LCOOCC is open to any Native or non-Native student.

The Financial Aid office at the College can help students and families discover and become familiar with the financial aid opportunities that are available at LCOOCC. The basic sources of financial aid at LCOOCC are grants, scholarships and student employment; however, the Financial Aid Office also assists students in exploring other financial resources to help achieve their educational goals. We understand how overwhelming financial aid can be, so please contact the staff from Financial Aid office at extension 114 or 103 for more information.

Program Name: LCO Head Start/Early Head Start
Address/Location: 8837N Trepania Rd
Hayward, WI 54843

Telephone: 715-634-8560 **Ext.** 2223

Fax: 715-634-0061
Contact Person: Barb Biller
Contact Telephone: 715-634-8560 **Ext. 2223**
Program Director Name: Barb Biller

Program Description: It is the Lac Courte Oreilles Head Start and Early Head Start Mission to offer comprehensive services to each enrolled child and family, while creating individualized learning experiences that promote success, cooperation skills, independence, and pride in our culture as an Anishinabe Person. Children, parents, and teachers are the foundation of building tomorrow's great leaders. We value parents as our children's first teachers and will work hand-in-hand to make a difference.

Program Name: LCO K-12 School
Address/Location: 8575 N Trepania Rd.
Hayward, WI.
54843-2191

Telephone: 715-634-8924 **Ext. 1229**
Fax: 715-634-6058
Website Address: <http://www.lcoosk12.org>
Contact Person: Jessica Hutchison
Contact Telephone: 715-634-8924 **Ext. 1229**
Program Director Name: Jessica Hutchison

Program Description: It is the mission of the Lac Courte Oreilles Ojibwe School to provide the proper guidance to maximize the spiritual, cultural, intellectual, physical, emotional, social and well being of each individual. This will ensure that all who attend this school will become productive and contributing citizens of the Lac Courte Oreilles community, state, nation and world in their own unique way. Lac Courte Oreilles Ojibwe School shall endeavor to provide its youth a comprehensive, bilingual and bicultural alternative community based educational environment. An environment designed to incorporate the wisdom and beauty of the Ojibwe heritage along with the knowledge and skills of our modern technological society. The Midewiwin Code For Long Life and Wisdom is the cornerstone on which our educational system is built and shall serve as the guiding light as we move toward the future.

Program Name: Makizin Pathways Project
Address/Location: 8575 N Trepania Rd
Hayward, WI 54843
Telephone: 715-634-8924 **Ext. 1276**
Website Address: <https://www.lcoosk12.org>

Contact Person: Jessica Hutchison
Contact Telephone: 715-634-8924 **Ext.**1229
Program Director Name: Nicole Smith

Program Description: Makizin Pathways Program is a 4-year grant that will focus on implementing cultural teachings and values into the lives of young males ages 10 to 17. The targeted group are truant and delinquent youth that will be referred to this program through the courts and other behavioral health programs. The goal is to help these young men, by redirecting their path through culture with a mentorship program.

Program Eligibility Requirements (if applicable): Must be referred to the program through Tribal Court or related program such as Behavioral Health, Indian Child Welfare or Truancy Officer.

Program Name: St. Francis Solanus Catholic School
Address/Location: 13885 W Mission Road
Stone Lake, WI 54876

Telephone: 715-865-3662

Fax: 715-865-4055

Website Address: <http://www.stfrancismission.org/school.htm>

Contact Person: Sister Felissa

Program Description: It is the mission of St. Francis Solanus School to provide the highest quality of Catholic Education of the whole child. Our mission is accomplished within a secure environment that is in partnership with our parents, parish, and community. Sensitized to societal and cultural influences, we strive to enhance each student's desire and motivation to learn, enlivened by faith, love and respect, growing and developing gifts to full potential. St. Francis Solanus School offers a complete Pre-K-8 curriculum that includes both academic and religious formation. Grades Pre-K-8 are contained in five classrooms (Pre-K-1, 2-3, 4-5, 6, 7-8).

St. Francis Solanus School is fully accredited. Our curriculum is exciting and challenging. Embracing both basics and educational innovations, it incorporates morals, values and academics.

Program Name: Waadookodaading Ojibwe Immersion School
Address/Location: 8575 N Trepania Road
Hayward, WI 54843

Telephone: 715-634-8924 **Ext.1313**

Fax: 715-634-6058

Website Address: <http://www.waadookodaading.org>

Contact Person: Brooke Ammann

Contact Telephone: 715-634-8924 **Ext.1313**

Program Director Name: Brooke Ammann

Program Description: The mission of Waadookodaading is to create proficient speakers of the Ojibwe language who are able to meet the challenges of our rapidly changing world. The school will be a community center for language revitalization, local environmental understanding and intergenerational relationships. We expect that students will be grounded in local language, culture and traditions, while aware of global concerns. Our aim is to foster a love of learning while teaching the skills that will enable students to create solutions for our community and our planet.

Elder Services

Program Name: Elder Center - Reserve
Address/Location: 13878 W Agency Road
Stone Lake, WI 54876

Telephone: 715-957-0076 **Ext.** 7942

Fax: 715-865-3377

Program Director Name: Terrance Manuelito

Program Description: The LCO Reserve Nutrition Site is the central point in LCO for Elders. Coordination with the Natural Caregivers, volunteers, and other service agencies is one of the main functions. The mission is to provide elders options to make their own choices and providing nutritional, care giving services while utilizing cultural traditions. A priority is to maintain the present level of services in the congregate and home delivered meals, information and assistance, benefit specialist services, and a health clinic at the center once a month.

Program Name: LCO Elder Services
Address/Location: 13878 N Agency Road
Stone Lake, WI 54876

Telephone: 715-957-0076 **Ext.**7942

Fax: 715-865-3377

Contact Person: Alberta Stone

Contact Telephone: 715-957-0027 **Ext.** 7942

Program Director Name: Terrance Manuelito

Program Description: We provide Information, Resources & Assistance for Elders & Disabled Adults; Supportive services to Elders 55 and over, such as nutritious lunches in an inviting congregate setting and home-delivered meals to elderly who are homebound; Caregiver Assistance to informal, non-paid family caregivers of elders; Alzheimer's & Other Dementia-related caregiver support, education, Memory Screening, Music & Memories program; Non-Medical Transportation Assistance to Elders and Disabled adults; Benefits Counseling and Assistance to Elders and Disabled Adults; Information & Assistance with Medicaid, Medicare and Social Security; Tribal Elder Assistance for Elders 62 years and over or Adults who are on SSI or Disability;

Program Eligibility Requirements (if applicable): Varies by age and program.

Program Name: Veterans Services
Address/Location: 13878W North Agency Road
Stone Lake, WI 54876

Telephone: 715-957-0077 **Ext.**7942

Fax: 715-865-3377

Website Address: <https://www.facebook.com/Lac-Courte-Oreilles-Tribal-Veteran-Service-Officer-338366156518026/>

Program Director Name: Terrance Manuelito

Program Description: To provide outreach and resource assistance to the Lac Courte Oreilles Community in relation to Veterans benefits and resources: VA Health Care, VA Pensions and Disability payments, VA Education, and Funeral ceremony resources.

Program Eligibility Requirements (if applicable): DD-124 (Military Discharge documentation), Honorable Discharge will all for veterans to file claims based on most VA issues.

Employment



Program Name: Sevenwinds Casino Human Resources
Address/Location: 13767W County Highway B
Hayward, WI 54843

Telephone: 715-634-5643 **Ext.** 6107

Website Address: www.sevenwindscasino.com

Contact Person: Tina Coss

Contact Telephone: 715-634-5643 **Ext.** 6107

Program Director Name: Tina Coss

Program Description: The Sevenwinds Casino Human Resource department responsibilities include compensation and benefits, recruitment, firing and keeping up to date with any laws that may affect the company and its employees.



Program Name: LCO Health Center Human Resources
Address/Location: 13380W Trepania Road
Hayward, WI 54843

Telephone: 715-638-5100 **Ext.** 5132

Fax: 715-634-6107

Website Address: www.lcohc.com

Program Director Name: Sara Klecan

Program Description: The LCO Health Center Human Resources responsibilities include the following:

- Personnel file maintenance,
- Employee recruitment,
- Applicant screening,
- Employee orientation,
- Coordinating employee health benefits including 401K plans,
- Coordinating Workers Compensation claims and processing,
- Process employee grievance paperwork where applicable,
- Keeping up to date with laws impacting the Lac Courte Oreilles Community Health Center.



Program Name: LCO Tribal Government Human Resources
Address/Location: LCO Tribal Administration Building
13394 W Trepania Road
Hayward, WI 54843

Telephone: 715-634-8934 **Ext.** 7462

Fax: 715-699-1209

Website Address: www.lco-nsn.gov

Contact Person: Holly Trepanier

Contact Telephone: 715-634-8934 **Ext.** 7462

Program Director Name: Holly Trepanier

Program Description: The Lac Courte Oreilles Tribal Government Human Resources is the department charged with the following:

- Personnel file maintenance,
- Employee recruitment,
- Applicant screening,
- Employee orientation,
- Administrating employee health benefits including 401K plans,
- Workers Compensation claims and processing,
- Process employee grievance paperwork where applicable,
- Keeping up to date with laws impacting the Tribe and its workforce.

Program Name: Temporary Assistance for Needy Families (TANF)
Address/Location: Tribal Government Administration Building
13394 W Trepania Road
Hayward, WI 54843

Telephone: 715-634-8934 **Ext.** 7428

Fax: 715-634-0014

Program Director Name: Sandy Carley

Program Description: The LCO TANF Program promotes, encourages, and supports economic self-sufficiency and the advancement of the personal responsibility of the membership to achieve these necessary attributes for personal growth and development. The goals of TANF are to increase the employability and promote self-sufficiency and self-confidence among low-income families to prevent and end dependency on government assistance now and in the future, through training, employment, and supportive services.

Services Offered:

- Cash Benefits
- Employment/Training, Educational Services
 - Expenses associated with short-term vocational activities
 - Required work activity expenses
 - Child Care costs
 - Work related or educational supportive expenses (uniforms, work clothing, shoes, safety glasses, books & tuition, professional licensing or certification fees, work tools)
 - Transportation assistance
- Emergency/Crisis Benefits
- Diversion Services
- Transitional Family Services

Program Eligibility Requirements (if applicable):

- Must be a LCO Tribal Member
- Must meet the 2014 federal poverty 115% income guideline
- Must have at least one child under the age of 19 in the home

Program Name: Vocational Rehabilitation

Address/Location: 9790N County Road K
Hayward, WI 54843

Telephone: 715-638-5161 **Ext. 7728**

Fax: 715-634-9213

Website Address: <http://www.lco.vr.com>

Program Director Name: Megan Taylor

Program Description: The Lac Courte Oreilles Vocational Rehabilitation Program provides culturally appropriate vocational rehabilitation services to Native Americans with disabilities who reside on the LCO Reservation and in Sawyer County to assist in obtaining, maintaining, or improving their employability.

Services Offered:

- Assessment of disability to determine eligibility
- Vocational assessment
- Career exploration

- Job seeking skills development
- Vocational guidance and counseling
- Assistance in medical restoration
- Assistance in obtaining Native Healing services
- Assistance in obtaining education and training
- Job placement services
- Interpreter services for the Hard of Hearing or Deaf
- Reader services for the blind

Program Eligibility Requirements (if applicable):

- Must be a member of a Federally Recognized Native American tribe/Alaskan Native
- Must reside on the LCO Reservation or within Sawyer County
- Must have a physical or mental impairment which constitutes or results in a substantial barrier to employment
- Must require VR Services to prepare to enter, engage in, or retain gainful employment

Program Name: Workforce Investment Act (WIOA)
Address/Location: LCO Tribal Administration Building
 13394 W Trepania Road
 Hayward, WI 54843

Telephone: 715-634-8934 **Ext.** 7411

Fax: 715-634-0014

Contact Person: Donna Isham

Contact Telephone: 715-634-8934 **Ext.**7428

Program Director Name: Sandy Carley

Program Description: The Lac Courte Oreilles Workforce Investment Act Program offers short-term services to Native Americans who are economically disadvantaged, unemployed and meet income guidelines.

Services Offered:

- Short-term work experience
- Job Search

- Initial Intake
- Assessment
- Job Skills
- Job Placement

Program Eligibility Requirements (if applicable):

Adult Criteria:

- Must be a LCO Tribal Member
- Unemployed for at least seven (7) days
- Must meet poverty guidelines
- Must be 18 years of age or older

Youth Criteria:

- Must be between the ages of 14 and 21 years of age
- Must show proof of income
- Must show proof of enrollment in an educational program

Emergency Management Service

Program Name: LCO Fire Department
Address/Location: 13394 W Trepania Road
Hayward, WI 54843

Telephone: 715-634-9800

Fax: 715-634-4890

Program Director Name: Fire Chief Jim Miller, Aatawe'igewigimaa Jim Miller

Program Description: The LCO Fire Department is a volunteer fire department that serves all residents and visitors within the external boundaries of the Lac Courte Oreilles Reservation as well as some outlying areas. The department offers rescue, emergency medical, fire response, continuing education on fire prevention and other EMS topics. There is a crew of 31 members that are trained and continually train to meet the emergency needs of our residents. The majority of our staff are dually trained Fire and EMR personnel. The department has a full complement of officers including a Fire Chief, Assistant Chief, Captain, 2 Lieutenants, Training Officer, and Safety Officer.

The LCO Fire Department holds monthly meetings and trainings. The department attends local community events such as parades, firework shows, community education events, and our local pow wow. The LCO Fire Department has three (3) stations located around the reservation;

decreasing emergency response time. Of the three stations two (2) are fully functioning at this time. The department has agreements with several local community fire departments to respond with mutual aid in either's districts. The LCO Fire Department also file reports with the National Fire Incident Reporting System.

Program Name: LCO Police Department
Address/Location: 9792N County Highway K (physical)
13394W Trepania Road (mailing)
Hayward, WI 54843

Telephone: 715-634-8350 **Ext.**1619

Fax: 715-634-2407

Program Director Name: Timothy DeBrot, Chief of Police

Program Description: The Lac Courte Oreilles Tribal Police Department was founded in 2004 with four (4) officers and has grown to a department of ten (10) officers. All officers are fully certified in the State of Wisconsin to enforce all state and local laws and ordinances. All officers receive continual training throughout the year to retain their state credentials and certification.

In addition to law enforcement, the Lac Courte Oreilles Tribal Police Department is equipped and trained to respond to violent crime scenes, vehicle and snowmobile accidents, medical emergencies as well as search and rescue missions. These are sometimes accomplished with the assistance of other area departments.

The Lac Courte Oreilles Tribal Police Department participates in traffic mobilizations three times per year through a grant funded by a BIA. The three traffic mobilizations that our department participates in are "Don't Shatter the Dream", "Click it or Ticket" and "Drive Sober or Get Pulled Over".

The Lac Courte Oreilles Tribal Police Department is highly involved in our school system. The department has a School Resource Officer who is in the school buildings on a daily basis as well as other officers who participate in school events such as presentations in classes and at assemblies as well as giving presentations at conferences and special events in the community.

The Lac Courte Oreilles Tribal Police Department is also a link to various help organizations such as mental health, drug and alcohol assessment, and other county and tribal programs. If we can't help you, chances are we know who can and we will assist you in making contact with them.

The Lac Courte Oreilles Tribal Police Department has a K-9 Unit that is used in the arrest and investigations of criminal complaints. The K-9 Unit also participates in many school presentations as well as other community events. The department also provides patrol and security at tribal events such as Honor the Earth Pow wow, foot races as well as school sporting events and school lock-ins.

The Lac Courte Oreilles Tribal Police Department also participates in the Annual Drug Take Back Campaign and there is a permanent drug drop box located in the lobby of the police department. Hours are 8:00 a.m. - 4:30 p.m. – Monday – Friday.

Enrollment

Program Name: Citizenship Offices
Address/Location: LCO Tribal Administration Building
13394W Trepania Rd
Hayward, WI 54843

Telephone: 715-634-8934 **Ext.** 7429

Fax: 715-634-1209

Contact Person: Cindy Taylor

Contact Telephone: 715-634-8934 **Ext.** 7459

Program Director Name: Delores DeNasha

Program Description: The LCO Citizenship Offices responsibilities include enrollment of members, processing enrollment certifications for schools, colleges, etc., relinquishments of membership forms, provides help with and creation of family trees, maintenance of all membership data and issuance of ID cards.

Program Eligibility Requirements (if applicable): LCO Tribal member or potential members.

Food & Nutrition

Program Name: LCO Food Distribution
Address/Location: 9026N Round Lake School Road
Hayward, WI 54843

Telephone: 715-634-3677

Program Director Name: Dan Butler

Program Description: LCO FDP offers food in lieu of Food Stamps. In an attempt to overcome the problems of hunger on the Reservations by providing eligible households with a well-balanced, nutritious monthly food package, a new nutrition program was developed. We believe in providing a nutritious food package for eligible households and Nutrition Education to improve the quality of life on the LCO Reservation.

Services Offered:

- Provides nutritious food package for eligible households
- Nutrition Education
- Weekly Food Demonstrations

Program Eligibility Requirements (if applicable):

- Anyone living within LCO Reservation boundaries and “Indian households” living outside the Reservation but in the rural areas of Sawyer, Rusk, Bayfield, and Washburn County.
- Net income limits are revised annually to reflect cost of living changes
- Eligibility is determined by using 80% of gross earned income or 100% of gross unearned income.

Gaming Commission



Program Name: Gaming Commission
Address/Location: 9792 Highway K
Hayward, WI 54843

Telephone: 715-634-6603

Fax: 715-634-9433

Program Director Name: James D. Smith

Program Description: Providing regulatory oversight of the LCO Sevenwinds & Grindstone Creek Casino, Internal Audit, Compliance, Surveillance, Background Investigation's & Licensing of Key Employees & Primary Management Officials, Facility Licensing, promulgation & approval of Internal Controls & Casino Policies. Recently given the responsibility to provide regulatory oversight of the LCO Financial Services.

Garbage Collection

Program Name: LCO Solid Wastes/Recycling Center
Address/Location: 10085 N Round Lake Schoolhouse Rd (Physical Address)
13394W Trepania Road (Mailing Address)
Hayward, WI 54843

Telephone: 715-634-8934 **Ext.** 7375 (Main), or 7374

Contact Person: Matthew Riedell, Recycling Center Manager

Contact Telephone: 715-634-8934 **Ext.** 7375

Program Director Name: Willard Gouge Jr.

Program Description: The LCO Recycling Center is a revenue, Tribally funded, and grant-funded program open to the public that manages most solid waste disposal for the area. The focus is to safely and properly manage the disposal of recycling, garbage, and household hazardous waste for the reservation. The Recycling Center is open Thursday through Saturday from 9AM to 5PM. Prices and accepted materials are posted on site, available in our brochure, and will be available online. Cash or checks are currently accepted, and direct invoicing is available upon request to qualifying Tribal entities.

Items and Prices: LCO Recycling Bags: \$3 per 30 gallon bag or \$25 per bundle (10 bags).

FREE: Aluminum cans, Antifreeze, Cables, Ink Cartridges and Software, Calculators, Cell Phones, CFLS & Fluorescent Tubes, Glass containers, Corrugated cardboard, CPU's, Laptops, Keyboards & mouse, Laundry Detergent containers, Magazines, Office paper, Oil Filters, Paint, Sharps & Medical Waste (**in safe containers**), Used Oil.

DO NOT ACCEPT: Ammunition, Asbestos, Mercury, Explosive Material, Radioactive Material, Household Hazardous Waste, Pesticides & Herbicides, Shingles, Ashes, Stained Glass, Yard Waste (grass, leaves, weeds), Woody Debris (brush, root balls, stumps, trees, etc.).

Health & Wellness



Program Name: Behavioral Health
Address/Location: Bizhiki Wellness Center
13447 W County Road B
Hayward, WI 54843

Telephone: 715-558-7883

Fax: 715-558-7589

Contact Person: Betty Dust - Intake Specialist

Program Director Name: Tamara Bergum, Administrator

Program Description: LCO's Behavioral Health Program is licensed with the State of Wisconsin and Indian Health Service to provide assessment and treatment for mental health and behavioral health problems. Therapists are available to help with strategies and talk therapy to handle areas that may have become overwhelming. Privacy of your information is paramount in retaining licenses and assisting in your therapy. Assessments and referrals can be made to specialty areas as appropriate for your condition or may be referred to another level of care. Therapy may help individuals deal with issues associated with addictions and substance abuse; family, parenting, and marital problems; stress management; trauma, self-esteem; depression; grief; anxiety; and aging. Counselors are experienced in child therapy, adult therapy, using a variety of methods. Equine therapy is a branch of this department that enables you to work through issues while working with horses. Trained professionals in equine therapy are available for weekly sessions.

Program Eligibility Requirements (if applicable): LCO Tribal members and their families, employees of LCO Tribal entities. If you have insurance, please bring with at your first appointment.



Program Name: Birth to Three Programs
Address/Location: LCO Community Health Center/Lower Level
13380 W. Trepania Rd.
Hayward, WI 54843

Telephone: 715-638-5100 **Ext. 5186**

Fax: 715-634-6107

Website Address: <https://www.dhs.wisconsin.gov/health-care-coverage/birth-3-program>

Contact Person: Deanna Baker, Birth to 3 Coordinator

Contact Telephone: 715-638-5100 **Ext. 5186**

Program Director Name: Melinda Lambert, Community Health Nurse Director

Program Description: The Birth to 3 Program is a federally-mandated Early Intervention program to support families of children with developmental delays or disabilities under the age of three. The LCO Community Health Services Birth to 3 Program is committed to serving children under the age of 3 with developmental delays and disabilities and their families. We value the family's primary relationship with their child and work in partnership with the family. We work to enhance the child's development and support the family's knowledge, skills and abilities as they interact with and raise their child.

*Collaborate with the Sawyer County Birth to Three Program to ensure the best possible outcomes.

*We advocate and take measures to ensure families are able to get to their child's appointments to specialists.

*We support families to maintain close proximity to their children who maybe undergoing surgery or hospitalizations.

*We offer opportunities for peer support thru activity events (sewing, crafts, and talking circles).

*Expose and support families by encouraging use of other programs and resources.

*Coordinate yearly Child Find Events- which are designed to facilitate, locate and identify Indian Children residing on the reservation, who are aged from birth to age Three (0-3) who may be in need of early intervention and early childhood special education services.

Program Eligibility Requirements: At risk pregnant mothers.

- Indian Children aged Birth to Three (0-3) with one or more of the following areas:
 - Physical development
 - Cognitive development
 - Communication Development
 - Social or emotional Development, or
 - Adaptive development



Program Name: Communicable Disease Surveillance and Control Program
Address/Location: LCO Community Health Center/Lower Level
13380 W. Trepania Rd.
Hayward, WI 54843
Telephone: 715-638-5100
Fax: 715-634-2740
Website Address: www.dhs.wisconsin.gov/disease/index.htm
Contact Person: Jeanine Connell BSN, RN/CHS Infection Control Officer
Contact Telephone: 715-638-5100 **Ext. 5125**
Program Director Name: Melinda Lambert, Community Health Nurse Director

Program Description: Reservation-wide communicable disease surveillance and control activities on the Lac Courte Oreilles Band of Lake Superior Reservation with the collaborative effort by the Indian Health Services Environmental Health Specialist and Sawyer County Public Health Department.

Communicable Diseases, also known as infectious diseases or transmissible diseases, are illnesses that result from the infection, presence and growth of pathogenic (capable of causing disease) biologic agents in an individual human or other animal host. Infections may range in severity from asymptomatic (without symptoms) to severe and fatal. The term infection does not have the same meaning as infectious disease because some infections do not cause illness in a host.

Principles and practices designed to aid in infection control and prevention programs that will reduce the risk of communicable disease transmission among employees and clients during delivery of public health care settings. Such practices include hand hygiene, use of personal protective equipment, environmental cleaning and disinfection, waste management, cough etiquette, and other engineering and work practice controls that help reduce infectious disease transmission.

Infection and control and prevention is a set of practices designed to reduce transmission of communicable diseases among patients, health care workers, and visitors in a variety of health care setting

Infection Control Principles and Practices Include:

- Chain of infection
- Standard Precautions
- Transmission-based precautions
- Understanding the various precautions used to prevent disease transmission
- Being able to practice the correct precautions for a given disease and task



Program Name: Dental
Address/Location: 13380 W Trepania Rd.
Hayward, WI 54843

Telephone: 715-638-5144

Fax: 715-634-9919

Program Director Name: Dr. Harper

Program Description: The LCOHC Dental Clinic offers a wide range of dental services: dental cleanings, comprehensive exams, and routine restorative care (which includes fillings, crowns and bridges, partial and full dentures). We also provide extractions of non-restorable teeth and endodontic (or root canal treatment) for teeth that require this service.

Program Eligibility Requirements (if applicable): At this time, treatment in the clinic is limited to only native patients. We hope to eventually be able to offer services to non-native family members of tribal employees.



Program Name: Diabetes Education and Prevention Program
Address/Location: LCO Community Health Center/Lower Level
13380 W. Trepania Rd.
Hayward, WI 54843

Telephone: 715-638-5100

Fax: 715-634-2740

Contact Person: Sandy Bird RN

Contact Telephone: 715-638-5100 **Ext.** 5121

Program Director Name: Melinda Lambert, Community Nurse Director

Program Description: The LCO CHS Nurse Home Visiting Program has an emphasis on comprehensive health care, management, analysis of health of clients, family, and the community. Systematic approach to nursing care concerned with the entire health spectrum of the community.

Services that may be provided include:

- Vital Signs
- Wound care
- Medication education, delivery and set up
- Sharp and medication disposal
- Environmental assessment include: Reducing risk for falls
- Advance Directives education and promotion, and upcoming events related to this
- Promote Clinic Services and updates
- Supply durable medical equipment as available
- Supply nutritional supplements with physician order

Referrals and Consults such as:

- Life Line Service
- Meals on wheels
- Assist with transportation set up
- Refer for supportive home care with LCO Elder Center-M Wolf
- Assist with nursing home placement (social services Hayward hospital)

Program Eligibility Requirements (if applicable): Clients who have a primary at LCO Clinic.



Program Name: Family Planning Program
Address/Location: LCO Community Health Center/Lower Level
 13380 W. Trepania Rd
 Hayward, WI 54843
Telephone: 715-638-5100
Fax: 715-634-6107
Website Address: www.access.wisconsin.gov
Contact Person: Sandy Bird RN
Contact Telephone: 715-638-5100 **Ext.** 5121
Program Director Name: Melinda Lambert, Community Health Nurse Director

Program Description: Family Planning is a voluntary birth control program for low-income women and teens. The Family Planning program can give you information about birth control methods or the number and spacing of children, if and when you decide to become pregnant. Family Planning services are voluntary and confidential and include:

- Scheduling physical exams or referrals
- Pregnancy testing and options counseling
- Sexually transmitted disease (STD) education, arranging testing, and treatment
- Birth control methods and counseling including emergency contraception
- Community education services for professionals, schools, parents, and teens.

Program Eligibility Requirements (if applicable): Low income persons of reproductive age.

- Services are offered for free or at a reduced cost using a sliding fee scale. Service is not denied due to inability to pay

Program Eligibility for the Family Planning Only Services (Wisconsin Medicaid):

- Men and women aged 15 to 44 years old
- U.S. Citizen living in Wisconsin
- Do not receive Wisconsin Medicaid, Badger Care, or Healthy Start
- Meet the Income requirements effective February 1, 2017:

FPOS Benefits:

- Birth Control Methods such as IUD, Implant, Patches, Depo-Provera
- Birth Control Supplies such as condoms
- Pregnancy testing and counseling
- Vasectomy
- Emergency Birth Control
- STD testing and treatment

To apply for Express & Continuous Family Planning Only Services (Wisconsin Medicaid):

1. Schedule an appointment with the LCO Health Center Insurance Coordinator
Team Leader
Contact Person: Nikki Martin
Contact Phone: 715-638-5100 ext.: 5180
2. Or apply online at www.access.wisconsin.gov



Program Name: LCO Community Health Center
Address/Location: 13380 W Trepania Road
Hayward, WI 54843

Telephone: 715-638-5100

Fax: 715-634-6107

Website Address: <https://lcohc.com/>

Program Director Name: Sarah Cormell, Health Director

Program Description: The Community Health Center has been accredited by the Joint Commission on Accreditation of Healthcare Organizations since 1987 and provides a wide range of services including community health services, alcoholism counseling and outreach services, well child clinic, obstetric services, diabetic clinic, audiologist, dental, radiology, pharmacy, and contract health services.

Program Eligibility Requirements (if applicable): Must be a member of a federally recognized tribe, or non-tribal patients that are either married to a tribal member or a full-time employee of an LCO Tribal Entity and must have the tribal insurance.



Program Name: LCO Comprehensive Community Services (CCS)
Address/Location: Bizhiki Wellness Center
13447 W County Road B
Hayward, WI 54843

Telephone: 715-699-1695

Fax Number: 715-558-7348

Program Director Name: Marie Basty

Program Description: CCS is a judgement free community based psychosocial rehabilitation service program for tribal members and their families with mental health or substance abuse diagnoses. We are individual centered, team-based approach program that offers support and guidance for community members with mental health or substance abuse issues. Our services are offered to children through elderly. We are a comprehensive program allowing us to offer assistance in many facets of a consumer's life in order to best serve their needs.

Program Eligibility Requirements: Anyone interested in participating in CCS will be asked to fill out an application and then be contacted by a member of the CCS team. Once we have met with you we will explain the process and services. In order to participate in CCS, the consumer must be Medicaid eligible or have Medicaid.



Program Name: LCO Medicaid Waiver Services
Address/Location: Bizhiki Wellness Center
13447 W County Road B
Hayward, WI 54843

Telephone: 715-638-5110

Fax: 715-558-7348

Program Director Name: Denise Pommer

Program Description: A Medicaid waiver is a federal and state funded long-term care program for frail elders and adults with physical and developmental disabilities. The provision of home and community-based services are intended to ensure that people who would otherwise require institutional care can remain in their own homes supported by services that will help with the care you need to live as independently as possible.

In Wisconsin, managed care organizations operate the waiver program known as Family Care. Inclusa, Inc., the managed care organization in Sawyer County provides a variety of services that include case management, transportation, home delivered meals, supportive home care, chore services, and more.

The Lac Courte Oreilles Community Health Center has connected with Inclusa to become providers of many of the home and community-based services allowable in the Family Care program. This provides you, the consumer, the choice of receiving authorized services from tribal departments and staff and provides an avenue for LCO tribal departments to receive Medicaid reimbursement for authorized Medicaid services provided to our tribal citizens.

The entry point into Family Care begins with making contact with the Tribal Aging and Disability Resource Specialist (TADRS) or the Aging and Disability Resource Center (ADRC) of the North. If you are in need of services or want additional information about the Family Care program, please call or visit either the Tribal ADRS or the ADRC of the North at:

Tribal Aging and Disability Resource Specialist	Aging and Disability Resource Center
LCO Elder Center	10610 Main St
13878 W Agency Road	Suite 224
Stone Lake, WI 54876	Hayward, WI 54843
715-957-0076	Toll Free: 1-866-663-3607

The process for enrollment into Family Care begins with an assessment of your level of needs for services. You will be asked to provide information about your health and needs, income and assets, to sign a “Release of Information” form for your medical records, and to complete and sign an enrollment form.

When you become enrolled in the program you will work with a care team that will include a case manager and you, and anyone else that you want to be involved, including your family or friends. Together with your care team your strengths, resources, needs, and preferences will be identified to develop the care plan that includes the help you need. Your case manager will make sure the services in your care plan are actually provided to you and will provide follow up to ensure that your planned services continue to work for you.

Program Eligibility Requirements (if applicable): To be eligible for the waiver program you must:

- Be an adult age 18 -64 with a physical or developmental/intellectual disability or be age 65 or older;
- Be a resident within the service area;
- Be functionally eligible as determined by the Wisconsin Adult Long Term Care Functional Screen; and
- Be financially eligible for Medicaid

Functional eligibility is related to a person’s health and the need for assistance to complete activities related to your care such as bathing, getting dressed, using the bathroom, and other. Remember, this is a program designed to help you stay in your own home to avoid admittance into institutional care.

To determine if you are financially eligible for Medicaid, the income maintenance agency will complete a review of your income and assets. In some cases an individual may have to pay a share of the cost of the services they receive. Do not let that keep you from inquiring about the program. The requirement for paying a cost share does not occur often, but if it does the Tribal ADRS or ADRC staff will discuss this with you before you make a final decision about enrolling into the Family Care program.

Program eligibility requires that you must meet BOTH the financial and functional eligibility requirements to enroll and maintain enrollment in Family Care.



Program Name: LCO Pharmacy
Address/Location: LCO Community Health Center/Lower Level
13380 W. Trepania Rd.
Hayward, WI 54843

Telephone: 715-638-5146

Fax: 715-634-1021

Program Director Name: Jim Strunk

Program Description: Pharmacy Services at the LCOCHC consist of prescriptions from the doctors at our clinic and over the counter medicine at a minimal cost. Refills may be ordered through our automated answering service. You will need to have your prescription bottle for the number to call and the prescription number to be refilled. **Refill Line Number:** 715-638-5146.



Program Name: Nurse Home Visiting Program
Address/Location: LCO Community Health Center/Lower Level

13380 W. Trepania Rd.
Hayward, WI 54843

Telephone: 715-638-5100
Fax: 715-634-2740
Contact Person: Sandy Bird RN
Contact Telephone: 715-638-5100 **Ext. 5121**
Program Director Name: Melinda Lambert, Community Nurse Director

Program Description: The LCO CHS Nurse Home Visiting Program has an emphasis on comprehensive health care, management, analysis of health of clients, family, and the community. Systematic approach to nursing care concerned with the entire health spectrum of the community.

Services that may be provided include:

- Vital Signs
- Wound care
- Medication education, delivery and set up
- Sharp and medication disposal
- Environmental assessment include: Reducing risk for falls
- Advance Directives education and promotion, and upcoming events related to this
- Promote Clinic Services and updates
- Supply durable medical equipment as available
- Supply nutritional supplements with physician order

Referrals and Consults such as:

- Life Line Service
- Meals on wheels
- Assist with transportation set up
- Refer for supportive home care with LCO Elder Center-M Wolf
- Assist with nursing home placement (social services Hayward hospital)

Program Eligibility Requirements (if applicable): Clients who have a primary at LCO Clinic.

Housing

Program Name: Housing Improvement Program (HIP)
Address/Location: 13878W North Agency Road
Stone Lake, WI 54876

Telephone: (715) 957-0077 **Ext.** 7942

Fax: (715) 865-3377

Program Director Name: Terrance Manuelito

Program Description: Housing Improvement Program (HIP) is a home repair, renovation, replacement and new housing grant program administered by the Bureau of Indian Affairs (BIA) and federally-recognized Indian tribes for American Indians and Alaska Native (AI/AN) individuals and families who have no immediate resource for standard housing. While not an entitlement program, HIP was established under The Snyder Act of 1921 as one of several BIA programs authorized by Congress for the benefit of Indian people.

Program Eligibility Requirements: To be eligible for HIP assistance, you must be a member of a federally recognized American Indian tribe or be an Alaska Native; live in an approved tribal service area; have an income that does not exceed 150% of the U.S. Department of Health and Human Services (DHHS) Poverty Guidelines; have present housing that is substandard, as defined by the regulations; have no other resource for housing assistance; and have not acquired your present housing through a federally sponsored housing program that includes such housing assistance.

Program Name: LCO Housing Authority
Address/Location: 13416 W Trepania Road
Hayward, WI 54843

Telephone: 715-634-2147

Fax: 715-634-5692

Program Director Name: Mark Montano

Program Description: The Housing Authority manages 401 rental and homeowner units. Applicants must meet the eligibility criteria based on income and family size.

Program Eligibility Requirements (if applicable): Low income native families

Land Services

Program Name: LCO Realty Offices
Address/Location: LCO CDC Building
9790 County Road K
Hayward, WI 54843

Telephone: 715-634-8934 **Ext.** 7746

Fax: 715-634-4797

Program Director Name: Nita Kemp

Program Description: The LCO Realty Office manages LCO Tribal land. It serves tribal members with legal descriptions, leasing home sites, maintaining records of all fee simple lands and computerization of all real property data requirements, and many other services and responsibilities. For a complete listing of services offered please call the LCO Realty Offices.

Program Eligibility Requirements: Tribal Members and descendants.

LCO Visitors Center

Program Name: Kinnamon School Museum & Visitor Center
Address/Location: 8493 N County Road E
Hayward, WI 54843

Telephone: 715-558-7839

Contact Person: Faith Smith

Contact Telephone: 715-558-7839

Program Description: Kinnamon School houses the LCO Museum and Visitor Center. The Center serves as a repository for objects and documents related to LCO history and culture.

Program Eligibility Requirements: The Kinnamon School hours are Monday through Friday, 9 a.m. to 5 p.m.

Public Radio



Program Name: WOJB
Address/Location: 13386 W Trepania Road
Hayward, WI 54843

Telephone: 715-634-2100

Fax: 715-634-4070

Website Address: www.wojb.org

Program Director Name: Carissa Corbine

Program Description: WOJB is a public radio station broadcasting a wide mix of music, famous for it's Saturday Night Honky-Tonk. Tune in at 98.9 FM.

Road Maintenance

Program Name: LCO Roads Department
Address/Location: 13394W Trepania Road (Mailing)
Hayward, WI 54843

Telephone: 715-634-0784 **Ext. 7733**

Fax: 715-634-0456

Contact Person: Marie Kuykendall

Contact Telephone: 715-558-7733

Program Director Name: Marie Kuykendall

Program Description: The purpose of the program is to ensure all roads in the Reservation Roads Inventory (IRR) are updated to the level of maintenance required to service the public's need. To do so is by providing all labor, services, equipment, tools, supplies and materials to perform maintenance on roads, bridges (no bridges on inventory) and appurtenances (ROW) for BIA and Tribal Roads that are open to the public. The maintenance office is located in the LCO Development Site.

Program Eligibility Requirements (if applicable): All roads on the Tribal Transportation Improvement Program Inventory of Reservation Roads (IRR).

Tribal Court

Program Name: LCO Tribal Court
Address/Location: LCO Tribal Administration Building
13394 W Trepania Road
Hayward, WI 54843

Telephone: 715-634-8934 **Ext.** 7467
Fax: 715-634-0160
Contact Person: Susie Taylor
Contact Telephone: 715-634-8934 **Ext.** 7467

Program Director Name: Bill Trepanier

Program Description: LCO Tribal Court hears cases over which it has jurisdiction such as all civil matters including adoption, child custody, small claims, conservation, divorce, guardianship, legal separation, Indian Child Welfare cases, name changes, paternity, landlord/tenant, and traffic. LCO Tribal Court does not provide legal advice or representation.

Program Eligibility Requirements (if applicable): Personal Jurisdiction – Tribal members and Non-members depending on case.

Tribal Legal Department

Program Name: LCO Legal Department
Address/Location: LCO Tribal Administration Building
13394 W Trepania Road
Hayward, WI 54843

Telephone: 715-634-8934 **Ext.** 7423

Fax: 715-634-1209

Contact Person: Ariana Johnson

Contact Telephone: 715-634-8934 **Ext.** 7423

Program Director Name: Kekek Stark

Program Description: The LCO Legal Department serves the LCO Tribal Governing Board and the Tribal Departments, Programs and Businesses. Tribal Attorneys practice a wide variety of areas including gaming, contracts, employment, taxation, historic preservation, child welfare, environmental law and estate. This Department does not represent individual tribal members.

Tribal Businesses

Program Name: Grindstone Creek Casino
Address/Location: 8575 N. County Rd K
Hayward, WI 54843

Telephone: 715-634-2430

Program Director Name: Michael Black, Chief Executive Officer

Program Description: The Grindstone Creek Casino is located next to the LCO Country Store.

Program Name: LCO Convenience Store
Address/Location: 13803 County Road B
Hayward, WI 54843

Telephone: 715-934-5400

Program Director Name: Lynette Tribble

Program Description: The LCO Convenience Store is a gas station and convenience store. It also has a Chester's Chicken restaurant.



Program Name: LCO Country Store
Address/Location: 8575 N. County Rd K
Hayward, WI 54843

Telephone: 715-634-4855

Fax: 715-634-7509

Website Address: www.lcocountrystore.com

Program Director Name: Joann Trepania, General Manager

Program Description: The LCO Country Store is a local grocery store. It has fresh produce and meats.

Program Name: LCO Development Corporation
Address/Location: 8377 County Hwy E
Hayward, WI 54843

Telephone: 715-634-3349 **Ext.** 7653

Fax: 715-634-5707

Program Director Name: Alan Johnson

Program Description: The Lac Courte Oreilles Development Corporation is a General Contractor and Subcontractor owned and operated by the Lac Courte Oreilles Band of Lake Superior Tribe. Established in 1979 we specialize in commercial and residential construction, electrical and infrastructure needs of the LCO Reservation, surrounding area, and have the ability to travel. Our experienced team of project managers and strategic partners will manage your project through: Pre-construction, bid/negotiation, construction, and project closeout. Our in-house resources give us the ability to complete a project with the highest level of quality and safety, all while staying within your budget and timeline.



Program Name: LCO Federal Credit Union
Address/Location: 13829 W County Highway B
Hayward, WI 54843

Telephone: 715-634-7772

Fax: 715-634-7780

Website Address: <https://www.lcofcu.com/>

Program Director Name: Diana Cross

Program Description: The mission of the Lac Courte Oreilles Federal Credit Union is to be a credit union that is responsive to the special needs of our unique community. It is our desire, through prudent management of this institution, to promote stability, economic strength, leadership, and self-esteem in the LCO community and among our members. This will be done by:

- Helping the people of this community to accumulate savings.
- Increase purchasing power by providing credit.
- Educate the people of this community of the value of credit and how access to money can improve their living conditions.
- Developing a convenient, secure, and accessible institution.
- To be a catalyst for community development by providing equitable financial services



LAC COURTE OREILLES
FINANCIAL SERVICES, LLC

Program Name: LCO Financial Services
Address/Location: 9790N County Road K
Hayward, WI 54843

Telephone: 715-558-7754

Fax: 715-558-7332

Contact Person: Trina Starr

Program Director Name: Lee Harden

Program Description: LCO Financial Services is an e-commerce business.

Program Name: LCO Fireworks Station
Address/Location: 13767 County Road B
Hayward, WI 54843

Telephone: 715-699-5836

Program Director Name: Keisha Chino

Program Description: The LCO Fireworks Station is located across from the Sevenwinds Casino and the LCO Convenience Store. It has a variety of affordable firework products. This is a seasonal business that operates from June – September.

Program Name: LCO Quick Stop
Address/Location: 8563 N County Road K
Hayward, WI 54843

Telephone: 715-634-4293 **Ext.** 7371

Fax: 715-634-3627

Program Director Name: Mike DeNasha

Program Description: The LCO Quick Stop is a gas station that provides fuel as well as a large number of convenience store items.

Pineview Funeral Service

9343N County Road K

P.O. Box 1407

Hayward, WI 54843

715-634-4010

Program Name: Pineview Funeral Service
Address/Location: 9343N County Road K
P.O. Box 1407
Hayward, WI 54843

Telephone: 715-634-4010

Fax: 715-634-4011

Website Address: www.pineviewfuneralservice.com

Contact Person: Lori Hessel

Contact Telephone: 715-634-4010

Program Director Name: Jamie Heise

Program Description: Pineview Funeral Service provides complete funeral services and cremation. Providing personalized funeral care for all of Hayward and surrounding area. Pineview strives to work with families to provide a meaningful tribute to your loved one.

Services Include:

- Traditional Funeral & Memorial Services
- Cremation Services
- Advanced Funeral Planning & Trust
- Monument & Marker Sales



Program Name: Sevenwinds Casino
Address/Location: 13767 County Hwy K
Hayward, WI 54843

Telephone: 715-634-5643

Website Address: <https://www.sevenwindscasino.com/>

Program Director Name: Michael Black, Chief Executive Officer

Program Description: The Sevenwinds Casino, Lodge & Conference Center provides gaming such as slot machines and a variety of card games for its visitors. The lodge has 75 comfortable and clean rooms, the lodge also has a heated indoor swimming pool, sauna, fireside hot tub, and a fully equipped workout room. The Convention Center can accommodate up to 400 people for conferences, business meetings, seminars, conventions, or trade shows, or up to 900 people for special events.

Program Name: The Landing
Address/Location: 8255 County Highway CC
Hayward, WI 54843

Telephone: 715-462-3626

Website: <http://thelcolanding.com/index.htm>

Program Director Name: Denny Reyes

Program Description: The Landing is a resort located on the beautiful Chippewa Flowage which offers the following:

- A full-service bar and restaurant
- Cabin Rentals
- RV Park
- Pontoon Rentals
- Live Bait
- Recreational Vehicles fuel

On Wednesday evenings during the summer season The Landing hosts a pow-wow expo that is enjoyed by the community and visiting tourists to the area.

Transportation

Program Name: Namekagon Transit
Address/Location: 9790 N County Road K
Hayward, WI 54843

Telephone: 715-634-6633 or 1-866-295-9599

Program Description: Mass transit system providing services to LCO, Sawyer, Barron, & Washburn counties. Namekagon Transit also has the ability to assist with medical transport. Call for more details.

Program Eligibility Requirements (if applicable): Call 24 hours in advance to check for availability.

Program Name: LCO Health Center Medical Transportation
Address/Location: LCO Health Center Community Health Center
13380 W. Trepania Rd.
Hayward, WI 54843

Telephone: 715-638-5100 **Ext.5126**

Fax: 715-634-6107

Contact Person: Bill Morrow

Contact Telephone: 715-638-5126

Program Director Name: Melinda Lambert

Program Description: Non- emergency medical transport. We are a last resort and advocacy program for elders and community members residing in and around the Lac Courte Oreilles reservation. We transport for routine medical appointments, deliver medication, and deliver medical supplies. We also transport individuals to AODA treatment facilities and detox facilities. The transportation department's goal is to improve the accessibility of medical services to our patients in a culturally friendly and accepting environment.

Program Eligibility Requirements (if applicable): Must be eligible to be seen at LCOHC and have a primary provider at this facility. Tribal elders are giving priority, with following requests being filled as first come first served basis. You must have exhausted all other options including family, friends, and patient's personal vehicle. If there are multiple transportations to similar locations patients may have to ride together.

Utilities

Program Name: LCO Public Works
Address/Location: 9796N County Hwy K
Hayward, WI 54843

Telephone: 715-634-0345 **Ext. 7327**

Fax: 715-634-0346

Contact Person: Willard R. Gouge, Jr., Director

Contact Telephone: 715-699-6024

Program Director Name: Willard R. Gouge, Jr.

Program Description: LCO Public Works is tribally operated, providing municipal water and sewer services to tribal residences and tribal businesses located throughout the LCO Reservation. LCO Public Works maintains two (2) Community Drinking Water systems, three (3) Wastewater Treatment Plants and Solid Waste Disposal. The department also assists the Sevenwinds Casino and The Landing with sampling requirements.